

**BLOOD CENTERS OF THE PACIFIC
JOB ANNOUNCEMENT**

- POSITION:** **DONOR TECHNICIAN**
Donor Collections, San Francisco, CA
- GENERAL FUNCTION:** Under direction and in accordance with Federal, State, AABB and BCP regulations, medical standards, policies, procedures, SOPPs and cGMPs, conducts donor interviews, medical histories, venipuncture preparation, venipunctures, collections assistance procedures, and performs other tasks as assigned.
- REPORTS TO:** Collections Manager
- SPECIFICS:** One (1) per diem status position; variable hours and days including weekend hours
- MINIMUM QUALIFICATIONS:**
- Education: Sufficient to perform all tasks and to read, understand and follow Standard Operating Policies and Procedures (SOPPs) and regulatory materials; and
- Experience: Six (6) months experience performing like or similar responsibilities/duties in a relevant medical setting **OR**; Completion of an acceptable medical assistant training program (requires proof of completion and course content) plus three (3) months relevant exp.
- Other: Valid California Driver's License, Class C; acceptable driving record; CPR certification.
- ESSENTIAL DUTIES & RESPONSIBILITIES:** Essential duties and responsibilities include the following; other duties may be assigned. In accordance with established policies, procedures and regulations: assures quality customer service to all customers; reads and follows all procedural and regulatory requirements; completes donor screening including all procedures relevant to biographic, demographic and medical history information; communicates with, informs, directs and responds to donors and employees regarding any aspect of the donation process; accepts and defers donors as authorized and according to procedure; communicates effectively and courteously with co-workers, volunteers and public on the telephone, in person, and/or in writing; anticipates and addresses problems and concerns; establishes harmonious working relationships and projects a positive image of the organization; educates and informs donors of donation process and other aspects of Blood Centers practice; performs venipuncture preparatory procedures including: hemoglobin, hematocrit, pulse and blood pressure readings, and sterile arm preparation and completes requisite documentation; assists in blood collection process as directed; performs venipunctures according to Standard Operating Policies and Procedures (SOPPs); treats reactions; assists in the donor canteen area; maintains cleanliness of the donor collection area; maintenance and safekeeping of equipment, supplies and materials; assists in apheresis procedures as assigned; drives and transports personnel, blood, materials and equipment and from one site to another as necessary and required. Assists with set-up and break down of mobile units including transporting and setting up equipment and supplies.
- APPLICABLE SKILLS, KNOWLEDGE AND ABILITIES:** Knowledge of medical procedures and conditions and ability to understand, follow and successfully perform duties, including whole blood collection, in accordance with administrative and medical policies, regulations and procedures; ability to maintain clear and accurate records; well developed verbal, public contact/communication and employee relations skills; ability to interface effectively and harmoniously with employees and public with tact and professionalism; ability to adjust to fluctuating workload and schedule adjustments; ability to read and follow Standard Operating Policies and Procedures (SOPPs) and regulations; ability to drive and transport materials, blood and supplies from one site to another.
- HOW TO APPLY:** Submit current resume to Human Resources.
- SELECTION PROCESS:** Resumes received will be evaluated competitively and only those applicants with the best qualifications in terms of job match will be contacted and scheduled for an interview.

EOE/AA